



Virginia Cardiovascular Specialists

CareLink Pacemaker Monitoring FAQ

What does the monitor do?

Your new CareLink home monitor will allow you to perform routine checks of your implanted device without having to travel to our office. The information collected is essentially the same as the checks performed in the office.

Why do I need it?

Numerous studies have shown the benefits of home monitoring in addition to regular office checks, as it allows much faster detection of device problems and changes in heart rate and rhythm. Home monitoring also increases the level of communication between you and your health care team.

When do I set up my monitor?

You should set up your monitor as soon as you receive it. There will be instructions as well as a DVD in the box that will explain how to set it up and how the system works. **Send your initial reading and then call a device clinician at 804.560.2819 to verify that it has been received. The clinician will confirm your report and give you your next transmission date.** If you call after hours, please leave a message and a clinician will return your call the following business day.

When do I use my monitor?

You will be asked to send readings from your monitor based on your physician's recommendations; this is typically once every three months. You will be notified in advance when any transmissions are due. We will ask for a report on a specific date, but you may send your reading at any time that day (12:01am – 11:59pm). If you need to send an unscheduled transmission, please contact your physician's nurse so we can expect it. We will also make notes regarding any problems or symptoms you may be experiencing.

How do I know it is working?

For routinely scheduled quarterly transmissions, you will receive a follow-up letter (by patient portal or standard mail) within 10 days confirming your report and will list your next transmission date. If any problems are detected by your monitor, a clinician will contact you by phone. **Please make sure VCS has a good contact phone number on file.**

What if I need help?

For help setting up or troubleshooting your equipment:

Medtronic CareLink: 1-800-929-4043

For general questions, scheduling and other concerns:

VCS Device Clinic: 804.560.2819