

## WHAT IF I HAVE DIFFICULTIES WITH THE TRANSMITTER OR I HAVE TROUBLE SETTING IT UP?

The Merlin@home™ transmitter is very simple to set-up and use. For your assistance, St. Jude Medical has a technical help service that you may call with any questions or problems you may be experiencing.

If you have any additional questions about remote care from St. Jude Medical, please call Remote Care Services at  
**1-877-MY MERLIN (1-877-696-3754)**

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# Merlin@home™ Transmitter

**What You Need To Know  
About Remote Follow-Ups  
and Remote Monitoring.**



# WELCOME TO REMOTE CARE FROM ST. JUDE MEDICAL.

As a member of the St Jude Medical family, you already know of our commitment to helping the thousands of people who use our implantable devices lead full and active lives.

We're pleased to bring you a new development in patient care that will give you greater flexibility and allow your doctor to keep a closer eye on your device while you spend less time at the doctor's office.

With Remote Care from St. Jude Medical, your Merlin@home™ transmitter allows you to have your device checked from the comfort of your own home, reducing the number of scheduled clinic visits you need to make.

The transmitter is also able to monitor your device daily between scheduled follow-ups and can alert your doctor's office if it detects anything your doctor may wish to be aware of.

## WILL I STILL NEED TO VISIT MY DOCTOR'S OFFICE?

Yes. Remote follow-ups and remote monitoring may reduce the number of visits you have to make, but they are not designed to replace in-clinic follow-ups altogether. Your doctor's office will provide you with a schedule that will inform you when your follow-ups will be performed remotely and when you should visit the clinic.

## HOW MUCH WILL REMOTE FOLLOW-UPS AND REMOTE MONITORING COST ME?

There is no equipment cost for your Merlin@home™ transmitter and the calls it makes to transmit data are free inside the United States.



## WHAT KIND OF INFORMATION IS TRANSMITTED?

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The information transmitted is the same information that is gathered during an in-office visit.

## IS THE DATA TRANSMITTED SECURE?

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Your transmitted data is uploaded to Merlin.net™ PCN, a safe and secure web based data management system that is protected with industry standard safety protocols. Your data is password-protected so only authorized users can access it.

## HOW LONG DOES A REMOTE FOLLOW-UP TAKE?

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The actual time to transmit varies depending on the amount of data that is stored in your device memory. However, the Merlin@home™ transmitter is designed to work as you lie or sleep in bed, usually at night, so that you will normally not even be aware that the follow-up is taking place.

## WHAT ARE REMOTE FOLLOW-UPS AND REMOTE MONITORING?

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Remote follow-ups are checks on your implantable cardiac device from a location other than your doctor's office.

Most patients with implanted devices need to visit their doctor's office several times each year to have their device checked. Your Merlin@home™ transmitter can now perform many of these from home, without having to visit your doctor's office. The transmitter simply reads your device data and transmits it securely over the phone for your doctor to review.

Remote monitoring is when the transmitter checks your device between scheduled follow-ups and transmits data or information that your doctor has asked to be notified of.

## **HOW ARE REMOTE FOLLOW-UPS AND REMOTE MONITORING PERFORMED?**

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Your Merlin@home™ transmitter is easy to set-up. You will need an electrical outlet and a land telephone line. You simply plug in the transmitter next to where you sleep and the transmitter will automatically monitor and follow-up your device while you sleep.

Once it has read your device data, the Merlin@home transmitter will automatically dial out and transmit your device information to a secure website, the St. Jude Medical Merlin.net™ Patient Care Network (PCN), for your physician to view.

## **WILL REMOTE MONITORING AFFECT MY DEVICE'S PERFORMANCE?**

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No. Your device will continue to function normally during remote follow-ups and monitoring.

## **HOW WILL MY DOCTOR READ MY DEVICE DATA?**

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Your doctor will have access to your device data through Merlin.net™ PCN. Merlin.net PCN is able to notify the doctor in the event that it detects an event that needs urgent attention (as defined by your physician).

## **WILL THE TRANSMITTER INTERFERE WITH MY HOME PHONE?**

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While your transmitter is sending data, callers will receive a busy signal, just as they would if you were on another call.

When the transmitter is not sending data, you should leave it plugged in. It will not interfere with the normal use of your telephone.